

	Old Value	New Value								
Email Alerts: ☐ For Internet Banking ☐ For Automated A/c Statement Frequency _____	E-mail _____ ☐ Daily ☐ Weekly ☐ Fortnightly ☐ Monthly ☐ Quarterly ☐ Half Yearly ☐ Yearly	E-mail _____ ☐ Daily ☐ Weekly ☐ Fortnightly ☐ Monthly ☐ Quarterly ☐ Half Yearly ☐ Yearly								
☐ Change in Nomination Please obtain form DA1, DA2 & DA3 (as applicable)	Name: _____	Name: _____								
☐ There is no change in my KYC details. ☐ Addition/Deletion of Name in A/C ☐ KYC Updation ☐ Account Unfreeze Reason _____ ☐ Any other change not specified above _____ ☐ Inoperative to Operative										
Customer Consent & Declaration ☐ I/We request you to make the mentioned changes in my/our account. The necessary document(s) for proof of change are enclosed for Bank records. ☐ The registration/change request submitted will override any previous information/requests with respect to the information provided in this form. ☐ I/We authorize the Bank to send the email statements/SMS and email transaction alerts/OTP on the email ID and mobile number mentioned in this form. ☐ The Bank shall not be responsible if the customer does not receive email/SMS due to incorrect email address/mobile no. provided and due to technical reasons. ☐ The customer shall verify the authenticity of the emails/SMS they receive. ☐ I/We hereby give my consent to the processing of my Personal Information and Sensitive Personal Data or Information which I/we hereby voluntarily provide to the Bank and acknowledge that the shared Personal Information and Sensitive Personal Data or Information represents sensitive personal data or information within the meaning of Section 43A of Information Technology Act, 2000 and Section 3 of Information Technology (Reasonable Security Practice and Procedure and Sensitive Personal Data or Information) Rules, 2011 ("Data"). I/we hereby represent that I/we have been informed of the fact that my Bio-metrics and Data, will be processed and I/we hereby give my voluntary, unequivocal and informed consent hereto. I/we hereby give my consent to the Bank to disclose my/our Data to third parties/vendors and that the Bank shall be entitled to transfer such data or information in particular to the following categories of recipients not limited to the Bank's suppliers, the Bank's employees, providers of marketing and advertising services to the Bank, and other parties in other contractual relationship with the Bank. I/we further give my consent to the Bank to share my Data with Government Agencies/regulatory/statutory bodies mandated under the law as and when required to obtain information for the purpose of verification of identity, or for prevention of intrusion or spread of computer contaminant, detection, investigation, analysis, including cyber incidents/security, prosecution and punishment of offences related thereto. I/we have no objection to the Bank providing me information on various products, offers and services rendered by the Bank through and mode (including without limitation through telephone calls/ SMS/ E-mail) and authorize the Bank/ its group companies/ its agents/ its representatives for the above purpose. I/we agree to indemnify and keep indemnified the Bank and the persons or entities from whom it may obtain, or with whom it may disclose or verify my Data free and harmless from any liability arising from the use of any such Data. I/we understand that the Bank reserves the right to amend or supplement this consent form with future effect at any time, as far as the changes made are in the interest of the Customer. I/we hereby have no objection and give my/our consent for receiving OTP (One Time Password) on my/our registered mobile number for the purpose of authentication of this consent form. ☐ I state that without prejudice to the banks other right in law or under the terms & condition or otherwise, I shall be liable to pay damages and compensation to the Bank which may be incurred or suffered by the bank upon processing my request for the above mentioned product/service as requested by me relying on my aforesaid representation.										
List of documents (Please Specify) <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 50%; height: 20px;"></td><td style="width: 50%;"></td></tr> <tr><td style="height: 20px;"></td><td></td></tr> <tr><td style="height: 20px;"></td><td></td></tr> <tr><td style="height: 20px;"></td><td></td></tr> </table>										
<i>Note: Please submit self attested documents</i>										
Customer Signatures: _____ _____ _____ 										
For Branch Use Only ☐ Declaration from the Branch Official - I confirm ☐ The details match with the Bank's records ☐ The applicant(s) signed in my presence and the signature(s) have been verified with the Bank records Date: __/__/__ Signature of Branch Official with stamp: _____ Name & Employee ID: _____ Signature of Branch Head/ Operations Head with stamp: _____ Name & Employee ID: _____ Serial No.										
Form No. 083 Version 09/25										
Customer's Acknowledgement Slip (To be filled in by the Bank Staff) Received from Mr./Ms. _____ request for _____ The necessary changes / updations will be carried out in the Bank's records only for the account mentioned above . Date: __/__/__ CSFB (Branch Name): _____ Signature of Bank Official: _____										

Capital Small Finance Bank	Serial No.	Date: DDMMYYYY
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REQUEST FOR MODIFICATIONS (Individuals)

Pulse Unique Ref No.:

Customer Details : Customer ID

Account No.

(Please fill in all the details in **CAPITAL LETTERS** and use **BLACK INK** only. Fields with*(asterisk) are mandatory)

* Name: Mr./Ms./Mrs./Dr.: Primary Applicant _____

Client id:

OCCUPATION

1st Joint holder: _____

Client id:

OCCUPATION

2nd Joint holder: _____

Client id:

OCCUPATION

Request Type (Tick the relevant box and strike off whichever not applicable)

Residential Status
☐ Resident
☐ Non Resident

D.O.B

☐ Change in Name – Reason for name change: _____

Old name of applicant (as per Bank's records)	New name of applicant (to appear in Bank's records)

#Please refer the Operating guidelines on Change in Name

☐ Change in Address/Contact Details
☐ Permanent
☐ Mailing /Communication

House No.

Landmark

Pin Code

City

State/UT

Country

Landline/Mobile

E-mail

	Old Value	New Value
☐ Mobile Alerts	☐ Yes ☐ No	☐ Yes ☐ No
Do Not Call (Registration)	☐ Yes ☐ No	☐ Yes ☐ No
Change of mode of operation	☐ Singly ☐ Jointly by all* ☐ Others_____ (Please specify) ☐ Either or Survivor ☐ Anyone or Survivor *For mode of operations - "Jointly", Debit card and Internet banking will be discontinued.	☐ Singly ☐ Jointly by all* ☐ Others_____ (Please specify) ☐ Either or Survivor ☐ Anyone or Survivor *For mode of operations - "Jointly", Debit card and Internet banking will be discontinued.
☐ Change in Marital Status	☐ Single ☐ Married	☐ Single ☐ Married

Spouse Name: _____ (If applicable)
(Relationship proof mandatory)

Father's Name: _____

Customer Signatures:

Primary Holder

1st Joint Holder

2nd Joint Holder

(Please submit relevant documents as per the Bank KYC guidelines)

Note:Signatures of customers on both the pages is mandatory

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Serial No.